Patient Rights and Responsibilities Notice

As a patient receiving services at Thrive Bodyworks, you have the following rights and responsibilities:

Patient Rights
Respectful and Considerate Care:
You have the right to be treated with dignity and respect by all staff members.

Informed Consent:
You have the right to be informed about your treatment options and to consent to or refuse any treatment.

Privacy and Confidentiality:
Your health information is protected by law. You have the right to expect that all information regarding your health and treatment will remain confidential, except as required by law or with your written consent.

Access to Medical Records:
You have the right to inspect, copy, and request amendments to your health records as permitted by law.

Right to Request Restrictions:
You have the right to request restrictions on how your Protected Health Information (PHI) is used or disclosed. Please contact us if you wish to make such a request.

Right to File Complaints:
You have the right to file a complaint if you believe your rights have been violated. You may file a grievance with Thrive Bodyworks or contact the appropriate regulatory body:

Office of Professional and Occupational Regulation,
Division of Massage Therapy
35 State House Station, Augusta, Maine 04333
Phone: (207) 624-8603 | Website: https://www.maine.gov/pfr

Health and Safety Commitment:
We are committed to maintaining a safe and sanitary environment for all patients. This includes adhering to strict cleaning protocols, ensuring proper hygiene practices, and following all state and local health regulations.

Patient Responsibilities
Providing Accurate Information:
You are responsible for providing complete and accurate health information, including past and present health conditions, medications, allergies, and treatments.

Respect for Others:
You are expected to treat all staff members and other clients with courtesy and respect.

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Payment for Services:
You are responsible for ensuring payment for the services rendered, in accordance with the agreed-upon payment terms.

Cancellation and Appointment Management:
You are responsible for giving timely notice if you need to cancel or reschedule your appointment.